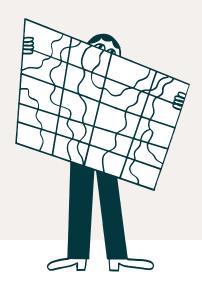
# explore

# Zendesk Explore migration services

Service offerings from the Zendesk team to help your business move from Insights to Zendesk Explore



#### We've got you covered

The Zendesk team is here to lend a helping hand as your business makes the move to Zendesk Explore. We understand that change is hard and have developed a variety of options for your business to more easily make the move to Zendesk Explore. We have designed these options with every type of customer in mind. From those who prefer a self-paced upgrade to those who want to outsource the migration to our dedicated professional services team and every scenario in between.

#### Zendesk experts are here to help with your migration

Our Zendesk Explore migration services will help your business move your custom reports and dashboards to Explore. There are two customizable managed service offerings that your business can choose from:

#### **Custom Report Migration**

#### This package includes:

- · Replication of Custom Reports
- Quality assurance review
- Go-live review
- On-Demand Training: Zendesk Explore, I

### **Custom Metric Migration**

#### This package includes:

- Recreation of Custom Metrics
- · Quality Assurance Review
- Go-Live review
- On-Demand Training: Zendesk Explore, I

| Pricing can be tailored to fit your needs. Use the following matrix to determine the level of service your team needs. |  | Custom Reports                           |  |  |
|--|--|--|--|--|
|  |  | Small (1-25 reports)                     | Medium (1-50)                            | Large (1-100)                            |
| Metrics  | None<br>Small (1-25)<br>Medium (1-50)<br>Large (1-100) | \$2,500<br>\$3,500<br>\$4,250<br>\$5,000 | \$3,250<br>\$4,250<br>\$5,000<br>\$5,750 | \$4,000<br>\$5,000<br>\$5,750<br>\$6,500 |

## Benefits of Explore Migration Services:

- · Leave it to the pros: Get expert help with your upgrade so you can focus on your core job responsibilities
- · Significantly reduce the time and effort required to upgrade your reports and metrics to Explore
- Get up and running quickly with minimal disruption
- · Work with our team to audit your instance and ensure you're only bringing relevant reports to Explore